Dear Friends,

We are honored to present the Jewish Social Services (JSS) Annual Report for 2017, a year when our community addressed significant local and international needs. This year JSS had major successes and challenges. We have effectively provided support to existing clients and increased our capacity. We also lost a devoted case manager to cancer, had staff move out of state or to other organizations. At the same time, we modernized our technology; thus allowing us to develop new outcomes and ensure that we deliver high-impact cost-effective programs. While staffing changes caused JSS to stop providing immigration legal services, we are part of a coalition including Catholic Multicultural Center, Community Legal Immigration Clinic and Centro Hispano, and have ensured that our immigrant clients continue to access appropriate resources. Finally, one year ago we started working with Adamah kosher caterer to serve over 1,200 meals at Lechayim and we initiated two important new programs.

Based on recommendations of our staff members, both past and present, we applied for and received a three-year grant from the Goodman Foundation to hire a rabbi to become Madison’s first Jewish Community Chaplain. Rabbi Bauer provides direct spiritual care for unaffiliated members of the Jewish faith who are ill, in crisis, or near the end of their lives as well as leading Jewish programming for senior living facilities. Rabbi Bauer also provides resources to hospital, hospice, and mental health facilities staff to help them work with their Jewish clients.

Mark Hetfield, executive director of HIAS has said, "We used to take refugees because they were Jewish. Now we take them because we’re Jewish." During this past year JSS acted upon this belief. We became an affiliate of the national resettlement agency HIAS, and JSS staff and volunteers have resettled 30 refugees from Afghanistan, Democratic Republic of Congo, and Iraq. In 2018 we hope to resettle 50 more. And we continue to provide social services to those who ask for such help, including asylees, refugees, documented and undocumented immigrants, seniors, people with mental and physical health issues, and others at risk.

Speaking on behalf of our Board, team members, volunteers and all those served by Jewish Social Services, we would like to thank you for your exceptional generosity in these extraordinary times. We also graciously ask for your continued support to continue all of the work that we need to do, moving forward.

Dawn Berney

Linda Reivitz

Executive Director

Board President
2016/2017 Board of Directors

Board Members
Betsy Abramson
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Howard Fried
Denny Gellar
Rick Margolis
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Jordan Taylor

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Secretary
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Nan Youngerman

Current Staff

Executive Director -- Dawn Berney

Director of Chaplaincy and Outreach
Rabbi Renee Bauer

Case Managers
Maya Garbuz & Caren Minkoff

Volunteer Engagement and Events Program Manager -- Paul Borowsky

Resettlement Coordinator
Becca Schwartz

Resettlement Case Manager, Arabic Translator
Rihab Taha

Resettlement Consultant -- Carrie Fox-Kline

Executive Assistant -- Jim Mackman

Communications and Development Assistant -- Marian Herzog
Highlights from 2017
LECHAYIM LUNCHTIME PLUS 2016–2017
BY THE NUMBERS

MEALS FOR THE SEASON
1,240 fish, chicken, beef, and vegetarian lunches from Adamah Cafe.

VOLUNTEER HOURS
837 spent schlepping, setting, serving, clearing, and smoozing.

PRESENTERS
30 including a 14 piece jazz band, a piano soloist, professors, artists, & subject experts.

YOGA INSTRUCTORS
Two teachers who helped to jumpstart everyone for the upcoming week!

BLOOD PRESSURE SCREENINGS
70+ and counting! Our volunteer nurse will be back next year.

JEWISH SOCIAL SERVICES
Our Core Values

HONORING THE ELDERLY

CENTRALITY OF COMMUNITY

CARING FOR THE VULNERABLE

WELCOMING THE STRANGER

VISITING THE SICK

FEEDING THE HUNGRY

STRENGTHENING THE FUTURE

Lechayim Lunchtime Plus is a West Madison Senior Nutrition Site. Thank you to the Irwin A. & Robert D. Goodman Foundation and the Dyhr family for making Lechayim happen. www.jssmadison.org
JSS became an affiliate of HIAS and resettled 30 refugees this year. During their first 90 days, our team of staff, volunteers and partners facilitate all aspects of the process.

JSS's Madison Jewish Community Chaplain provides spiritual care for people who are isolated or struggling with illness or grief. It strengthens the Madison Jewish community by expanding who is included and the available services.

Senior Programs and Case Management. Over the past year, our team has worked with nearly 250 individuals regarding housing, food safety, health and mental health concerns and socialization.
## Statement of Financial Position

### Assets
- Cash: $540,736
- Investments: $2,093,899
- Accounts receivable: $1,800
- Promises to give: $55,638
- Equipment-net: $3,651
- Total assets: $2,695,714

### Liabilities
- Accounts payable: $11,068
- Accrued Expenses: $14,786
- Total Liabilities: $25,854

### Net Assets
- Unrestricted: $1,214,106
- Temporarily restricted: $317,696
- Permanently restricted: $1,138,058
- Total Net Assets: $2,669,860

TOTAL LIABILITIES AND NET ASSETS: $2,695,714
2016 Expenditures

Senior Support: 28%
Case Management: 19%
Immigration: 21%
Volunteer: 11%
Mgt. & Admin.: 14%
Fundraising: 7%

2016 Revenue

Total Revenue: $787,532
Total Expenses: $593,606

Grants/Ind. Don.: 50%
Goodman Found.: 15%
Investments: 12%
United Way: 7%
Jewish Fed.: 10%
Government: 3%
Program Fees: 3%
Volunteer: 11%
Immigration: 21%
Case Management: 19%
Fundraising: 7%
Senior Support: 28%
Refugee Resettlement Program

- Thirty individuals resettled by JSS between December 2016 and June 2017
- Clients from Afghanistan, Democratic Republic of Congo, Iraq, and Syria
- Multi-generational volunteers provided moving, shopping, cleaning, driving, teaching, babysitting and other support to clients
- Moved families into seven apartments
- Age range from 2 to 72
- Adults currently working in retail, manufacturing, and hospitality
- Two full-time staff working with refugees, asylees and other immigrants
- Anticipate resettling an additional 50 individuals in 2018
The annual campaign for Jewish Social Services, the Friends Campaign, sends out direct mail requests to donors and potential donors in the summer and at the end of the year. Donors may also make a tribute donation in a person’s honor or memory. Funds garnered through the Friends Campaign are generally unrestricted and can be used to support any of the services that JSS provides.
VERY SUCCESSFUL
5TH YEAR OF LEVY SUMMER SERIES

231 distinct individuals attended the 2017 Levy Summer Series, again bringing in record-breaking numbers.

530 tickets purchased.

Thank you Matt Berstein, Cantor Sharon Brown-Levy, Professors Tal Elmaliach, Jonathan Pollack, Nadav Shelef and Sunny Yudkoff for the inspiring presentations.

Thank you Jeff Levy for continuing to provide the funds to make this program so successful and to keep it so affordable.
VOLUNTEERS

Total number of Volunteers from October 2016- October 2017:

239

who volunteered for a total of 3,920 Hours

Remembering Mindy Wiseman:
Mindy was our senior services case manager and our friend. Mindy passed away in 2016, way too soon.
Why I Volunteer for JSS

I realized that Jewish Social Services had been of invaluable assistance to me when I broke my leg last year. I lived outside of town in a place where being under 65 years of age meant I didn’t qualify for any assistance, and I have no family. Thanks to JSS, Dane County Meals on Wheels made an exception for me and gave me meals during the time I was wheelchair bound and unable to fend for myself. They also found a woman who could come help me do a load or two of needed laundry over that time and help me get my hair washed. Such simple things, yet it made the difference between eating, or not, and having the very basics of living cared for over the weeks I was unable to care for myself.

JSS is also involved in immigration issues and resettlement of people looking for a new, safer, and better life. I wanted to support that. Their programs for seniors are, like the situation around my broken leg, something that makes a difference in the lives of the people they touch. The social programs of JSS impact our community in a very fundamental fashion, and their work for social justice, giving care to those who are left behind, or finding themselves without help in a critical time, make the difference between true survival or damaging, even fatal, outcomes for people finding themselves in need.

I’m proud to be able to volunteer for JSS and support the programs they provide in our community. I cannot think of a better place to offer my volunteer time in this critical time in our country and society.

Beth Butler, JSS Volunteer and Client
**Additional Numbers**

88

**Number of Rosh Hashanah Gift Baskets and Menorahs Delivered to Those Needing a Little Extra**

20

**Number of Jewish Holiday Programs for Seniors Held Throughout 2017**

36

**Number of People Our Chaplain Has Supported Since November, 2016**
I felt compelled to make the volunteer time I have to give really count for something that made a fundamental difference in people’s lives.

- A JSS Volunteer

I had a lot of questions. But I don’t have enough words to describe my thankfulness to JSS

- A Refugee Resettlement Client
THANK YOU

Our Partners

Jewish Federation of Madison
the network of Jewish Human Service Agencies
HIAS
Welcome the stranger. Protect the refugee.
United Way of Dane County

JSSMADISON.ORG
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