Annual Report

Jewish Social Services of Madison

OCTOBER 2020

LEADERSHIP MESSAGE

Dear Friends,

Jewish Social Services of Madison (JSS) exists to ensure that our community's basic needs are met. For more than 40 years we have always focused on supporting our community members through the occurrence of any challenges and changes. Most of the data in this annual report come from 2019, and when the programs and services provided were happening, we never could have anticipated the current reality. We had no idea about the unprecedented challenges to our agency and the community with the onset of COVID-19 in 2020.

Since the beginning of the COVID-19 pandemic, JSS staff have worked at full-capacity while they continued to meet the needs of clients and the community throughout a constantly shifting environment. We were flexible and innovative, ensuring that none of our clients fell through the cracks as we shifted most of our services to a remote delivery format. A year ago we never would have expected that our staff would meet clients in parking lots while wearing face masks, or we would have Lechayim programming over the computer.

We're truly humbled to be able to help families avoid homelessness, to help immigrants become citizens, to help individuals find new jobs, to help older adults remain independent and connected, to help refugees settle into their new homes, and to help community members find healing from bereavement.

Throughout this pandemic, we've been able to continue to do our work because of your support. To our community, partners, staff, volunteers, friends and family—thank you for recognizing how valuable our work is in Dane County.

Be well and be safe,

Dawn Berney
Executive Director

Brad Goldstein
President of the Board

JSS of MADISON
Jewish Social Services

BOARD of DIRECTORS
2019-2020

Brad Goldstein, *President*
Carousel Bayrd, *Vice President*
Nathan Lipton, *Treasurer*
Rachel Rosenfeld, *Secretary*
Barry Gidal, *Past President*
Betsy Abramson
Livia Asher
Bob Breslow
Ariela Karasov
Amy Lessing
Linda Reivitz
Sarah Sherman

Thank You Linda Reivitz and Betsy Abramson!

In honor of their years served on the JSS Board.

JSS' Vision: A community of people living with dignity and hope.

JSS' Mission: Jewish Social Services of Madison empowers families and individuals across generations and cultures to build community and self-sufficiency, with a strong commitment to the Jewish community and inspired by Jewish values.

JSS TEAM

Staff starting from the far left:
Joni Pico, *Case Manager*
Becca Schwartz, *Resettlement Director*
Chris Shanahan, *Associate Director*
Rihab Taha, *Refugee Case Manager*
Carrie Fox-Kline, *Immigration Legal Services & QA Director*
Christina Kantor, *Program Assistant*
Maya Garbuz, *Case Manager*

Dawn Berney, *Executive Director*
Jim Mackman, *Executive Assistant*
Rabbi Renee Bauer, *Chaplaincy & Outreach Director*
Rachael Wortzel, *Program Assistant*
Gretchen Patrisio, *Refugee Case Manager*
Paul Borowsky, *Volunteer Coordinator*
Not pictured: Sam Van Akkeren, *Refugee Mentorship Program Coordinator*

Statement of Financial Position

December 31, 2019

Assets

Cash	$496,703
Investments	$3,123,367
Accounts Receivable	$41,790
Prepaid Expenses	$1,496
Net Property & Equipment	$533

Liabilities

Accounts Payable	$32,618
Accrued Expenses	$41,103
Total Liabilities	$73,721

Total Assets.....$3,663,889

Net Assets

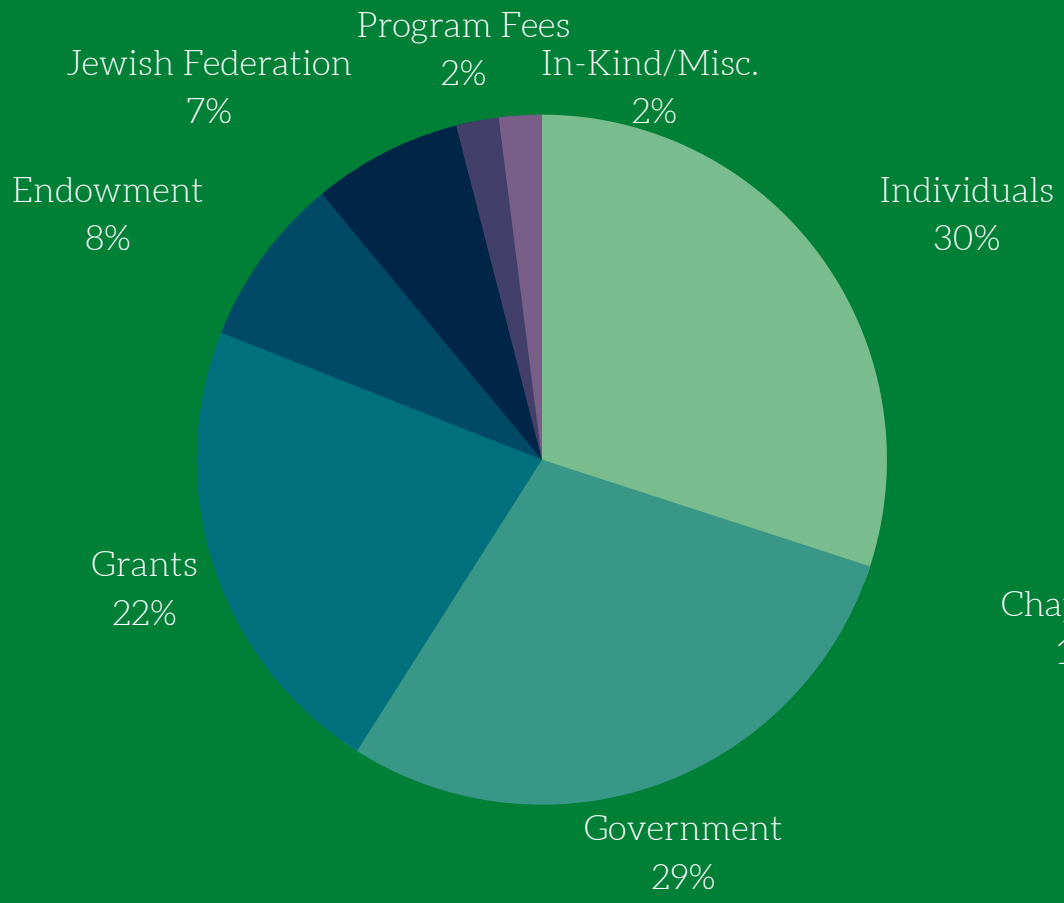
Without Donor Restrictions	$1,753,162
With Donor Restrictions	$1,837,006
Total Net Assets	$3,590,168

Total Liabilities & Net Assets.....$3,663,889

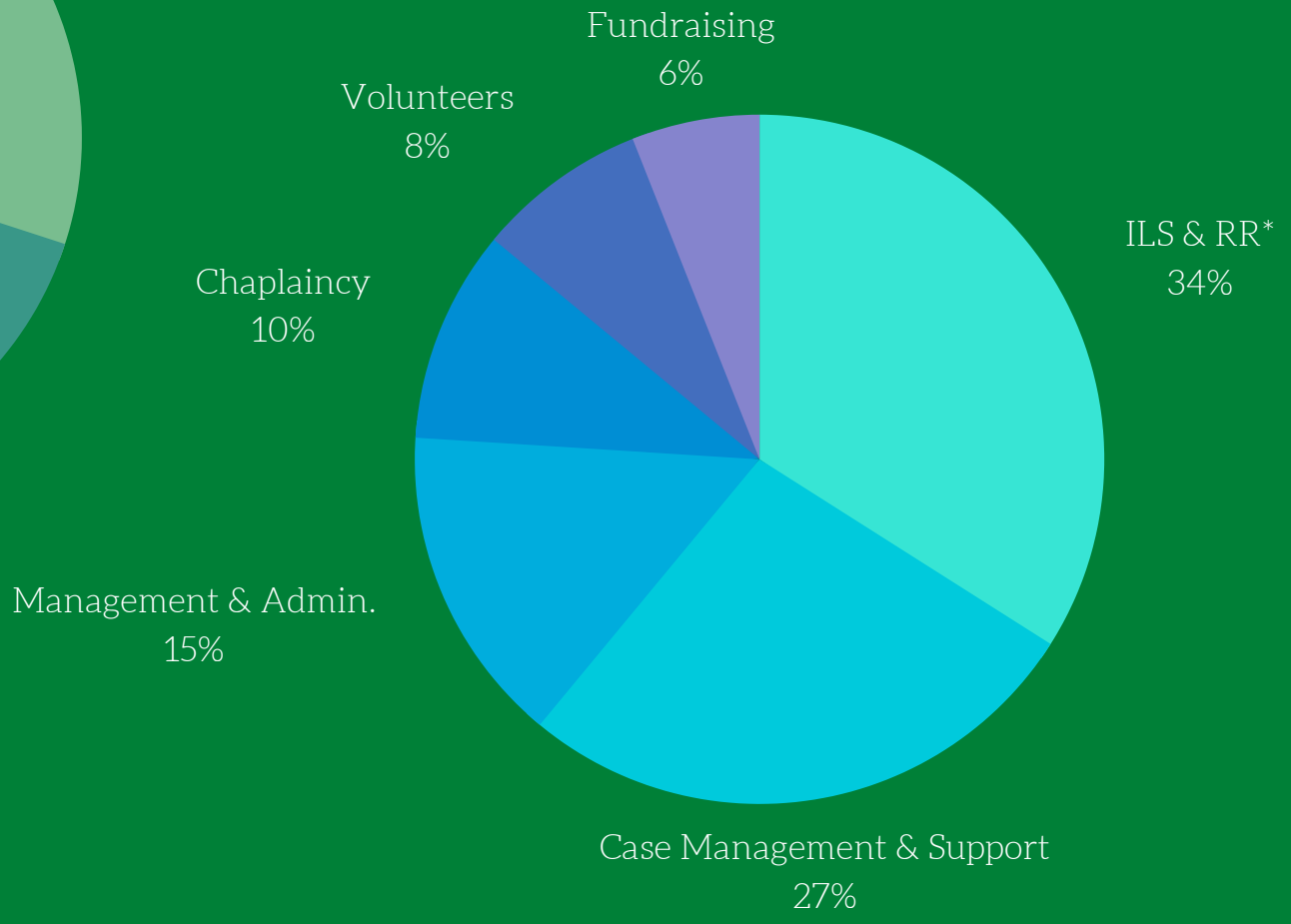
These figures have been independently audited but not yet approved by the JSS Board of Directors.

Expenditures & Revenue

Operating Income: $1,043,089

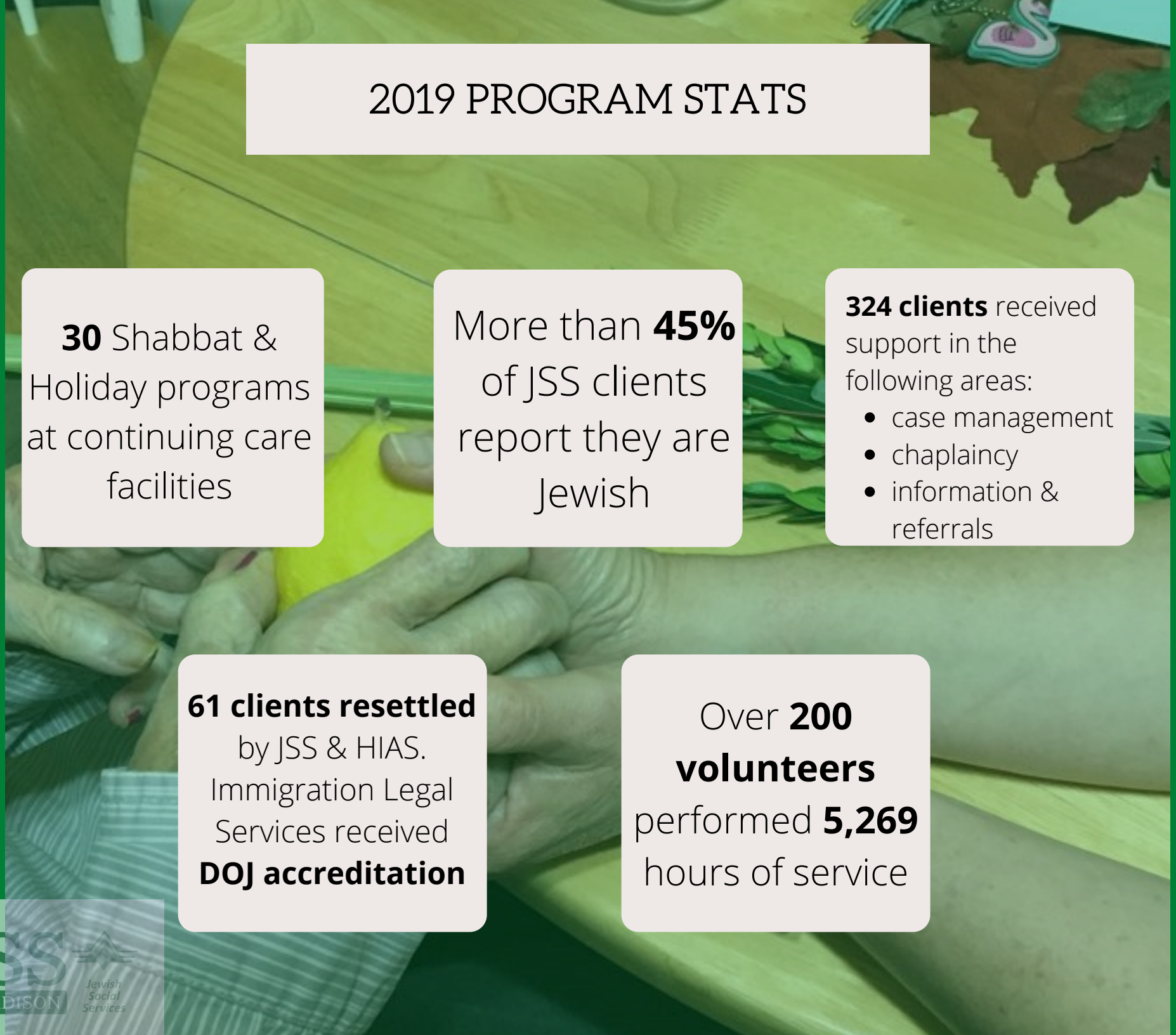


Operating Expenses: $969,743



*Immigration Legal Services & Refugee Resettlement

JSS of MADISON Jewish Social Services



2019 PROGRAM STATS

30 Shabbat & Holiday programs at continuing care facilities

More than **45%** of JSS clients report they are Jewish

324 clients received support in the following areas:

- case management
- chaplaincy
- information & referrals

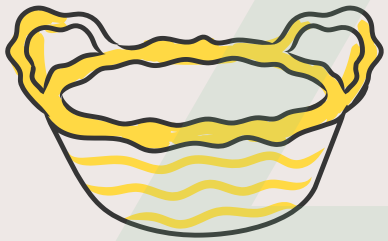
61 clients resettled by JSS & HIAS. Immigration Legal Services received **DOJ accreditation**

Over **200 volunteers** performed **5,269** hours of service

JSS of MADISON Jewish Social Services

JSS CONTINUES TO SUPPORT OUR COMMUNITY DURING COVID-19

114 Rosh Hashanah Gift Baskets were delivered to older adults



79 Jewish individuals received spiritual support from JSS' Community Chaplain

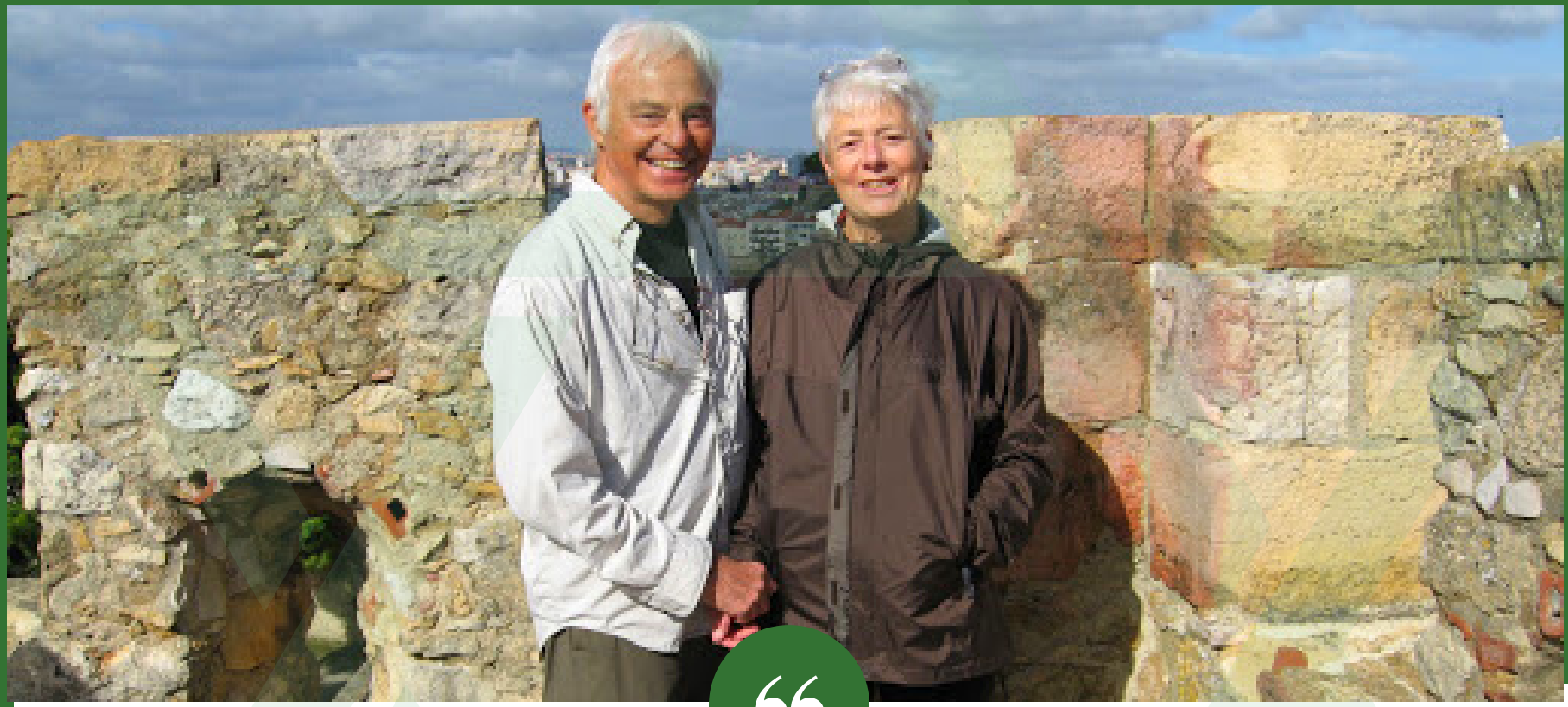
Coordinated a new panel series for parents around COVID-19 and parenting

Volunteers made more than 200 phone calls to older adults to offer support

ENTERTAINMENT

Thank you to Betsy Haimson and Estelle Katz for leading 23 Yoga from a chair sessions on Zoom during COVID-19!

We have virtual programming twice a week, every week to entertain, reduce stress and reduce isolation.



We both learned from our families the importance of connecting with people committed to helping others – refugees settling into a new home, needing food, clothes, a job; or providing assistance and a sense of community to seniors, the infirm, disabled and disadvantaged.

Ronnie Hess and Ron Rosner
JSS Volunteers and Donors

In the challenging days of our lives, we made a request (a cry of our souls) to these remarkably kind people. And for three years now we have been feeling their care, attention, constant support.

— M & O, JSS CLIENTS

We are grateful to fate for such a generous gift - a meeting with wonderful people, staff at Jewish Social Service.

Thank You!!!

COMMUNITY PARTNERS

Agrace Hospice Care

Catholic Multicultural Center

Centro Hispano

Domestic Abuse Intervention Services

Forward Services Inc.

Jewish Federation of Madison

Joining Forces for Families

Literacy Network

NewBridge Madison

Open Doors for Refugees

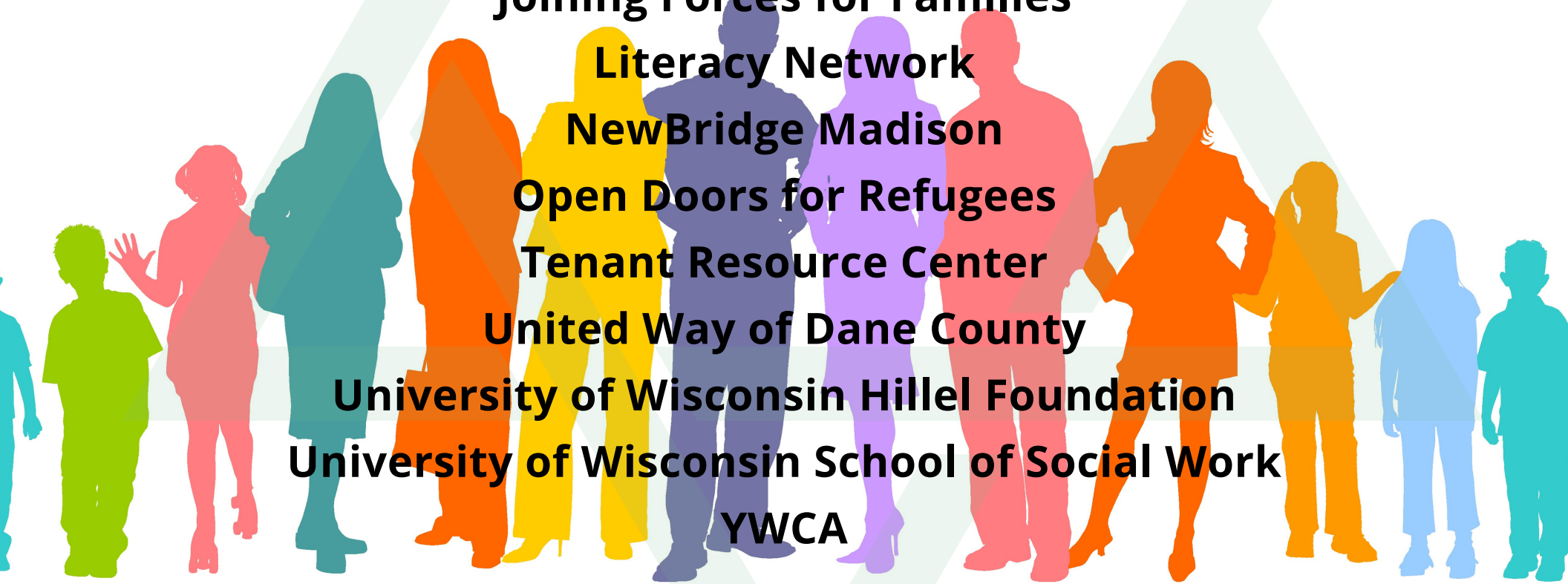
Tenant Resource Center

United Way of Dane County

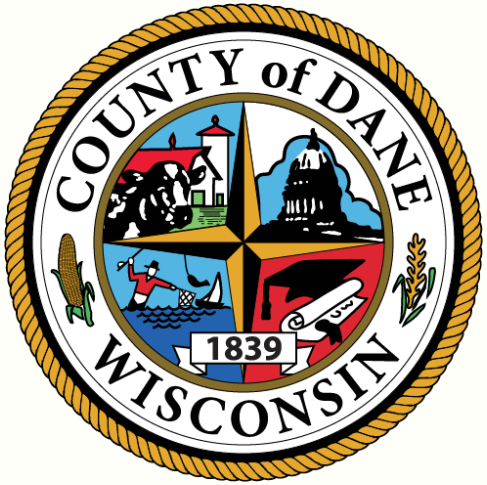
University of Wisconsin Hillel Foundation

University of Wisconsin School of Social Work

YWCA



THANK YOU



IRWIN A. & ROBERT D.
GOODMAN
FOUNDATION

HIAS
Welcome the stranger.
Protect the refugee.

www.jssmadison.org 6434 Enterprise Lane Madison, WI 53719