Dear Friends,

Jewish Social Services of Madison (JSS) exists to ensure that our community’s basic needs are met. For more than 40 years we have always focused on supporting our community members through the occurrence of any challenges and changes. Most of the data in this annual report come from 2019, and when the programs and services provided were happening, we never could have anticipated the current reality. We had no idea about the unprecedented challenges to our agency and the community with the onset of COVID-19 in 2020.

Since the beginning of the COVID-19 pandemic, JSS staff have worked at full-capacity while they continued to meet the needs of clients and the community throughout a constantly shifting environment. We were flexible and innovative, ensuring that none of our clients fell through the cracks as we shifted most of our services to a remote delivery format. A year ago we never would have expected that our staff would meet clients in parking lots while wearing face masks, or we would have Lechayim programming over the computer.

We’re truly humbled to be able to help families avoid homelessness, to help immigrants become citizens, to help individuals find new jobs, to help older adults remain independent and connected, to help refugees settle into their new homes, and to help community members find healing from bereavement.

Throughout this pandemic, we’ve been able to continue to do our work because of your support. To our community, partners, staff, volunteers, friends and family—thank you for recognizing how valuable our work is in Dane County.

Be well and be safe,

Dawn Berney
Executive Director

Brad Goldstein
President of the Board
Brad Goldstein, President
Carousel Bayrd, Vice President
Nathan Lipton, Treasurer
Rachel Rosenfeld, Secretary
Barry Gidal, Past President
Betsy Abramson
Livia Asher
Bob Breslow
Ariela Karasov
Amy Lessing
Linda Reivitz
Sarah Sherman

Thank You Linda Reivitz and Betsy Abramson!

In honor of their years served on the JSS Board.

JSS’ Vision: A community of people living with dignity and hope.

JSS’ Mission: Jewish Social Services of Madison empowers families and individuals across generations and cultures to build community and self-sufficiency, with a strong commitment to the Jewish community and inspired by Jewish values.
Staff starting from the far left:
Joni Pico, Case Manager
Becca Schwartz, Resettlement Director
Chris Shanahan, Associate Director
Rihab Taha, Refugee Case Manager
Carrie Fox-Kline, Immigration Legal Services & QA Director
Christina Kantor, Program Assistant
Maya Garbuz, Case Manager

Dawn Berney, Executive Director
Jim Mackman, Executive Assistant
Rabbi Renee Bauer, Chaplaincy & Outreach Director
Rachael Wortzel, Program Assistant
Gretchen Patrisio, Refugee Case Manager
Paul Borowsky, Volunteer Coordinator
Not pictured: Sam Van Akkeren, Refugee Mentorship Program Coordinator
### Statement of Financial Position

**December 31, 2019**

<table>
<thead>
<tr>
<th>Assets</th>
<th>Liabilities</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash</td>
<td>Accounts Payable</td>
</tr>
<tr>
<td>$496,703</td>
<td>$32,618</td>
</tr>
<tr>
<td>Investments</td>
<td>Accounts Payable</td>
</tr>
<tr>
<td>$3,123,367</td>
<td>$32,618</td>
</tr>
<tr>
<td>Accounts Receivable</td>
<td>Accrued Expenses</td>
</tr>
<tr>
<td>$41,790</td>
<td>$41,103</td>
</tr>
<tr>
<td>Prepaid Expenses</td>
<td>Total Liabilities</td>
</tr>
<tr>
<td>$1,496</td>
<td>$73,721</td>
</tr>
<tr>
<td>Net Property &amp; Equipment</td>
<td><strong>Total Assets</strong></td>
</tr>
<tr>
<td>$533</td>
<td>$3,663,889</td>
</tr>
<tr>
<td><strong>Total Assets</strong></td>
<td>$3,663,889</td>
</tr>
</tbody>
</table>

**Net Assets**

<table>
<thead>
<tr>
<th>Without Donor Restrictions</th>
<th>With Donor Restrictions</th>
</tr>
</thead>
<tbody>
<tr>
<td>$1,753,162</td>
<td>$1,837,006</td>
</tr>
<tr>
<td>Total Net Assets</td>
<td><strong>Total Liabilities &amp; Net Assets</strong></td>
</tr>
<tr>
<td>$3,590,168</td>
<td>$3,663,889</td>
</tr>
</tbody>
</table>

These figures have been independently audited but not yet approved by the JSS Board of Directors.
Expenditures & Revenue

Operating Income: $1,043,089

- Individuals: 30%
- Government: 29%
- Grants: 22%
- Endowment: 8%
- Jewish Federation: 7%
- Program Fees: 2%
- In-Kind/Misc.: 2%
- Operating Income: $1,043,089

Operating Expenses: $969,743

- Case Management & Support: 27%
- Fundraising: 6%
- Volunteers: 8%
- ILS & RR*: 34%
- Chaplaincy: 10%
- Management & Admin.: 15%
- In-Kind/Misc.: 2%

*Immigration Legal Services & Refugee Resettlement
2019 PROGRAM STATS

- **30** Shabbat & Holiday programs at continuing care facilities
- More than **45%** of JSS clients report they are Jewish
- **324 clients** received support in the following areas:
  - case management
  - chaplaincy
  - information & referrals
- **61 clients resettled** by JSS & HIAS.
- Immigration Legal Services received **DOJ accreditation**
- Over **200 volunteers** performed **5,269 hours of service**
JSS CONTINUES TO SUPPORT OUR COMMUNITY DURING COVID-19

114 Rosh Hashanah Gift Baskets were delivered to older adults

79 Jewish individuals received spiritual support from JSS' Community Chaplain

Coordinated a new panel series for parents around COVID-19 and parenting

Volunteers made more than 200 phone calls to older adults to offer support
Thank you to Betsy Haimson and Estelle Katz for leading 23 Yoga from a chair sessions on Zoom during COVID-19! We have virtual programming twice a week, every week to entertain, reduce stress and reduce isolation.
We both learned from our families the importance of connecting with people committed to helping others – refugees settling into a new home, needing food, clothes, a job; or providing assistance and a sense of community to seniors, the infirm, disabled and disadvantaged.

Ronnie Hess and Ron Rosner
JSS Volunteers and Donors
In the challenging days of our lives, we made a request (a cry of our souls) to these remarkably kind people. And for three years now we have been feeling their care, attention, constant support.

— M & O, JSS CLIENTS

We are grateful to fate for such a generous gift - a meeting with wonderful people, staff at Jewish Social Service.
Thank You!!!
COMMUNITY PARTNERS

Agrace Hospice Care
Catholic Multicultural Center
Centro Hispano
Domestic Abuse Intervention Services
Forward Services Inc.
Jewish Federation of Madison
Joining Forces for Families
Literacy Network
NewBridge Madison
Open Doors for Refugees
Tenant Resource Center
United Way of Dane County
University of Wisconsin Hillel Foundation
University of Wisconsin School of Social Work
YWCA