Annual Report
Jewish Social Services of Madison
SEPTEMBER 2021
Dear Friends,

What a strange year we have had. Business as usual could not happen and did not happen. Even with COVID-19 our team at JSS found ways to connect our community to the broader Madison community and to the global community. From case management to Zoom social programming to refugee resettlement to immigration legal services to volunteer opportunities to Covid-19 Emergency Relief; JSS has found significant ways to stay relevant in the 21st Century. And our Jewish Chaplaincy program has allowed us to be sure that we stay true to our mission and to our Jewish values.

2021 has brought a number of changes to the work of Jewish Social Services. We continue to provide services to different parts of our community, with an emphasis on older adults and immigrants. Through a generous gift to our Covid-19 Emergency Fund, we have helped numerous individuals avoid homelessness, allowed them to get to their jobs, and receive medical and dental treatments they otherwise could not have gotten. JSS has also become an important partner in the refugee resettlement work of international, national, and local organizations. “Caring for the Vulnerable,” and “Welcoming the Stranger” are two of the values of our agency.

To our community, partners, staff, volunteers, friends, and family—thank you for recognizing how valuable our work is in Dane County.

Be well and be safe,

Dawn Berney
Executive Director

Brad Goldstein
President of the Board
JSS’ Vision: A community of people living with dignity and hope.

JSS’ Mission: Jewish Social Services of Madison empowers families and individuals across generations and cultures to build community and self-sufficiency, with a strong commitment to the Jewish community and inspired by Jewish values.
# Statement of Financial Position

December 31, 2020

<table>
<thead>
<tr>
<th>Assets</th>
<th>Liabilities</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash</td>
<td>$748,804</td>
</tr>
<tr>
<td>Investments</td>
<td>$3,467,463</td>
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<tr>
<td>Accounts Receivable</td>
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<tr>
<td>Prepaid Expenses</td>
<td>$7,942</td>
</tr>
<tr>
<td>Net Property &amp; Equipment</td>
<td>$157</td>
</tr>
<tr>
<td>Total Assets</td>
<td>$4,279,965</td>
</tr>
<tr>
<td></td>
<td>Accounts Payable</td>
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<tr>
<td></td>
<td>$24,400</td>
</tr>
<tr>
<td></td>
<td>Accrued Expenses</td>
</tr>
<tr>
<td></td>
<td>$52,892</td>
</tr>
<tr>
<td></td>
<td>Total Liabilities</td>
</tr>
<tr>
<td></td>
<td>$77,292</td>
</tr>
</tbody>
</table>

## Net Assets

| Without Donor Restrictions       | $2,319,024                      |
| With Donor Restrictions           | $1,883,649                      |
| Total Net Assets                  | $4,202,673                      |

Total Liabilities & Net Assets: $4,279,965

These figures have been approved by the JSS Board of Directors.
Expenditures & Revenues for FY 2020

Operating Income*: $1,239,011

- Individuals 32%
- Government 28%
- Grants 13%
- PPP loan 11%
- Jewish Federation 5%
- Endowment 8%

Operating Expenses: $962,937

- Fundraising 6%
- ILS & RR* 36%
- Case Management & Support 20%
- Management & Admin. 20%
- Volunteers 9%
- Chaplaincy 9%

*Program fee: 1% and in-kin/misc. 2% (not labelled)

*Immigration Legal Services & Refugee Resettlement
2020 PROGRAM STATS

17 clients enrolled in the Aljirani Mentorship Program

Approximately 45% of JSS clients report they are Jewish*

374 clients received case management or chaplaincy services

In 2020
18 clients resettled
95 resettlement clients served

In 2021
48 clients resettled

204 volunteers performed 5,269 hours of service

*This percentage reflects the number of clients who have chosen to self-report. We do not ask clients about their religious affiliation.
SOCIAL AND RECREATIONAL PROGRAMS FOR SENIORS

Ongoing programs

Bader transportation funding

Volunteer pickup for groceries and essential supplies for seniors

L’Dor, V’Dor: Intergenerational program connecting youth and older adults

Volunteer contact calls and tech help for seniors

35 visits and gift bags delivered for Purim

12 cheesecakes delivered for Shavuot

205 gift bags delivered for Rosh Hashanah and Hanukah

21 menorahs delivered to assisted living, rehab, and memory care clients

9 Lechayim lunch programs (pre-COVID-19)

39 virtual "yoga from a chair" classes

36 virtual enrichment and educational programs

144 outreach calls made during March and April 2020
## COVID-19 Barrier Relief Program

$90,000 donated by Tim and Kathy Mazur to assist vulnerable community members with housing-related costs.

- 69 clients supported with items such as rent, car repair, and utilities bills.
- Approximately 90% of recipients identify as African or African-American.

## New Program: Madison's Mental Health and Psychological Support (MHPSS) For Refugees

3 support groups held over 9 weeks of programming - one for Swahili speaking clients, one for Arabic speaking men, and one for Arabic speaking women.

- 26 clients attended at least one of the sessions.
- 16 clients attended at least 50% of the sessions.
"One participant who attended an MHPSS group has difficulty in finding reliable transportation and has a disability which keeps him relatively homebound. Virtual group programming was the perfect opportunity for him to feel connected to community members. The client, who is a pastor, attended every session and was an enthusiastic participant, engaging in group discussions on topics such as coping techniques, trauma, and family wellness" - Sam Van Akkeren, Resettlement Case Manager
“JSS and Open Doors for Refugees have set up 51 apartments so far. It takes an incredible effort, and to see how people come together to make sure families have what they need when they arrive has been phenomenal to witness.”

Sherie Sondel, JSS Volunteer
Thank You!!!
COMMUNITY PARTNERS

Agrace Hospice Care
Catholic Multicultural Center
Centro Hispano
Domestic Abuse Intervention Services
Forward Services Inc.
Jewish Federation of Madison
Joining Forces for Families
Literacy Network
NewBridge Madison
Open Doors for Refugees
Tenant Resource Center
United Way of Dane County
University of Wisconsin Hillel Foundation
University of Wisconsin School of Social Work
YWCA

THANK YOU