

2021 Annual Report

Jewish Social Services of Madison

Annual Meeting
September 19, 2022



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JSS' Vision: A community of people living with dignity and hope.

JSS' Mission: Jewish Social Services of Madison empowers families and individuals across generations and cultures to build community and self-sufficiency, with a strong commitment to the Jewish community and inspired by Jewish values.

LEADERSHIP MESSAGE

From Chris Shanahan, outgoing Interim Executive Director and current Associate Executive Director: *Another year of change, challenge and opportunity! Former Executive Director Dawn Berney retired in May 2022 after bringing JSS to a new place of growth for clients and community. We have experienced worldwide crises, the loss of a beloved team member, and COVID continuing to haunt us. Our tireless team has managed to navigate this all with dedication and focus by providing continual exceptional care to the most fragile and vulnerable amongst us. It has been an honor to lead them for these few months.*

It is now with pleasure that we welcome and turn over leadership to our new Executive Director, Kai Yael Gardner Mishlove!

From Kai Yael Gardner Mishlove, incoming Executive Director: I am extremely grateful and honored to embark on this journey or being the next executive director of JSS. I want to recognize and acknowledge that I am standing on the many shoulders of those who came before me. I stand in awe of the past success and innovation of previous directors and the tenacity of both previous and current staff, board members, donors, funders and community supporters.

What an auspicious time we are in now coming out of challenges that JSS and our global and local community courageously faced while navigating a pandemic of Covid 19 that turned our world upside down to the world that we have arrived at today. JSS like our world has been in a period of transition, of navigating challenges and finding ways to create and execute plans that fulfill our mission.

As we start a new year of 5783, it is the perfect time for our organization to review our strategic plan, analyze our successes, failures and dreams as we look for more opportunities to collaborate and fulfill our vision and mission of improving and empowering vulnerable communities across generations and cultures in Dane county.

During this past year, JSS experienced many successes, providing exceptional services despite multilayered challenges. We will continue to provide these services to our community, from refugees and immigrants to seniors, to so many different populations. The dedication of our staff and generosity of our donors and volunteers has enabled us to continue to embody Jewish values like *Caring for the Vulnerable* and *Welcoming the Stranger*. Our work facilitates hope and empowerment for communities and individuals.

May we increase our impact with the assistance of our community and may we continue to do this work in collaboration with others with a sense of purpose.

Statement of Financial Position

December 31, 2021

Assets

Cash.....	\$ 1,004,818
Investments.....	\$3,929,366
Grants Receivable.....	\$80,938
Prepaid Expenses.....	\$15,035
Unconditional Promises to Give.....	\$13,386
Net Property & Equipment.....	\$57
Total Assets.....	<u>\$5,043,600</u>

Liabilities

Accounts Payable.....	\$20,868
Accrued Expenses.....	\$48,892
Total Liabilities.....	<u>\$69,760</u>

Net Assets

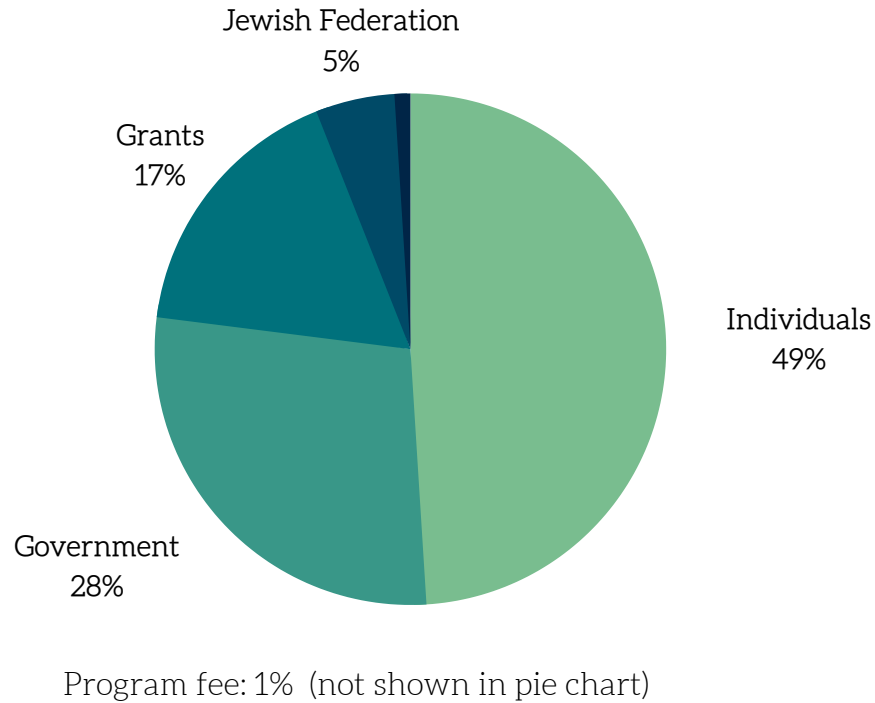
Without Donor Restrictions.....	\$2,898,835
With Donor Restrictions.....	\$2,075,005
Total Net Assets.....	\$4,973,840

Total Liabilities & Net Assets.....\$5,043,600

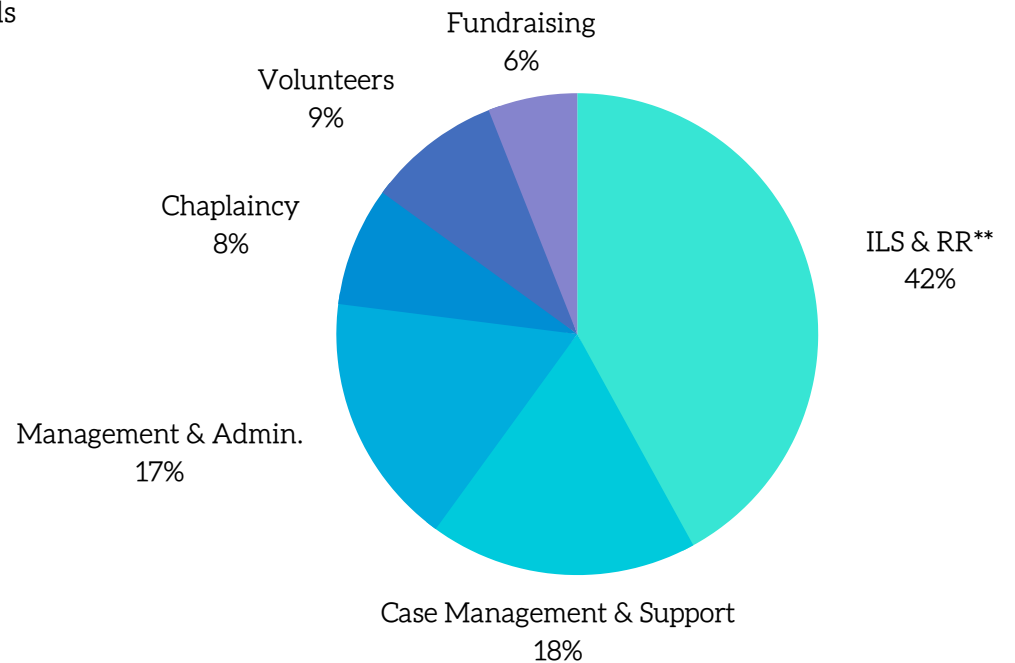
These figures have been approved by the JSS Board of Directors.

Expenditures & Revenues for FY 2021

Operating Income*: \$1,567,1101



Operating Expenses: \$1,204,545



*Immigration Legal Services & Refugee Resettlement

CURRENT STAFF AND PROGRAMS

ADMINISTRATIVE SERVICES



Kai Yael Garner Mishlove
Executive Director



Chris Shanahan
Associate Executive Director



Jim Mackman
Development Associate



Jakob Heinemann
Office Manager

CHAPLAINCY



Rabbi Renée Bauer
Director of Chaplaincy and
Outreach



Tina Kantor
Chaplaincy Program
Assistant

EVENTS AND VOLUNTEERS



Paul Borowsky
Volunteer & Events Coordinator



Maya Garbuz
Director of Social Services



Kate Schenker
Case Manager

REFUGEE RESETTLEMENT



Becca Schwartz
Resettlement Director



Gretchen Patrisio
Case Manager



Sam Van Akkeren
Case Manager



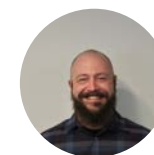
Stephanie Taylor
Case Manager



Gilbertine Harerimana
Case Aide



Mohammad Din
Hajizada, Case Aide



Benjamyn Deneen
Case Manager



Autumn Yael Fearing-Kabler
Housing/Outreach Coordinator



Jon Paul Bechard
Case Manager



Rachel Follett
Case Manager



Duha Alhamidi
Program Assistant

2021 PROGRAM STATS

Over 100 people received spiritual support services

54 Refugees resettled, **56** Afghan Humanitarian Parolees, resettled, and **88** ongoing case management and **48** immigration legal services clients served

almost 200 people served by JSS case managers with social and referral services

100 clients received financial barrier relief services (average \$900 each)

200 volunteers performed **over 4600 hours of service**

SOCIAL AND RECREATIONAL PROGRAMS FOR SENIORS

6 Lechayim lunch programs (Nov-Dec)

42 virtual "yoga from a chair" classes

25 enrichment and educational programs

10 online Torah study and holiday celebrations with Rabbi Renee Bauer

105 visits and treat bags for Purim

over 100 treat bags delivered for Rosh Hashanah and Hanukah

20 menorahs delivered to assisted living, rehab, and memory care clients

Transportation funding grant for subsidized taxi rides for seniors

Volunteer pickup/delivery of groceries and essential supplies for seniors

L'Dor, V'Dor: Intergenerational program connecting youth and older adults

Volunteer contact calls and tech help for isolated seniors

SUCCESS STORIES AND HIGHLIGHTS FROM 2021

Financial Barrier Relief Program

\$105,000 was donated by Tim and Kathy Mazur to assist vulnerable community members facing financial barriers to housing, health and economic stability.

100 clients received direct financial assistance through this program for needs such as housing, car repairs, medical care and utility bills.

This assistance kept financial challenges from becoming major, life-changing crises.

Refugee Resettlement and Immigration Legal Services

In 2021 we **restarted in-person events for refugees** with picnics (as well as zoom panel discussion) for World Refugee Day, as well as our Annual 1st Responder picnic.

Refugee Resettlement staff (with an outpouring of community support and interagency collaboration) were able to respond to the **Afghan crisis** swiftly, helping Afghan Humanitarian Parolees who had left their country precipitously to create new lives here in Madison.

Several **refugees have become colleagues**, working at local agencies to help other refugees in the Madison area, including JSS Case Aides Gigi Harerimana and Mohammad Din Hajizada.

Chaplaincy Program Highlights

Highlight: Jewish Community-Supported Burial Program

Chaplaincy staff collaborated with several community partners and vendors to create a Community-supported Burial program, to make sure families with financial needs to have access to Jewish burials.

All partners signed an MOU and JSS is proud to have created a systematic method that JSS case managers can use to determine eligibility so funds are distributed equitably.

Program Reflection: In 2021, JSS began to serve clients in person again. It was both a challenge and a delight to rebuild our programming at senior facilities after over a year of social distancing. Being able to work face-to-face allows us to provide spiritual care for those who are unable to use technology to connect.

The pandemic increased the need for grief support as people process the many losses over the last couple of years. Rabbi Bauer's 1:1 grief counseling and Jewish grief group continued to meet those needs despite the pandemic.

Client comment:

"I did not understand my grieving process before this group. I didn't know when to feel sad and if it was Ok to feel happy. Now I take each emotion as they come, accept how I am feeling, acknowledge it, and then let it go. Extremely helpful for me."
(a grief support group participant)

In 2021, the Chaplaincy program was made possible by a generous donation by Tim and Kathy Mazur.

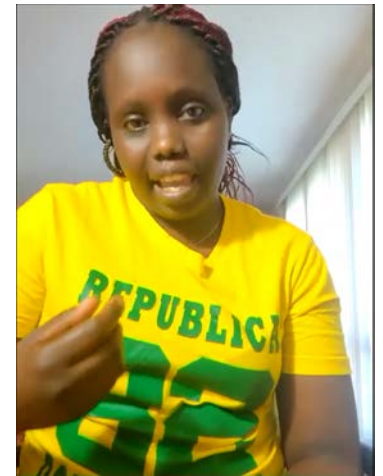
REFUGEE SUCCESS STORY

A family from Iraq waited for 4 years in Turkey for a chance to come to the US. They were able to board a flight just one day before airport closures due to COVID-19. The two older sons were able to finish high school here, and started taking classes at Madison College. The brothers have their own apartment now too. Their father has found work and their youngest brother, who is disabled, is making wonderful progress with Madison's high quality health care and educational services. Their mother is practicing English with a JSS volunteer and hoping to attend Madison College also.



World Refugee Day Panel Discussion

In June 2021, several immigrants and refugees in Madison talked about their experiences, and the challenges and joys of creating new lives in Wisconsin.



SOCIAL SERVICE SUCCESS STORY

A man came to JSS in August 2021 after his wife died and the wife's family kicked him out of her house. Due to a disability he was not able to work more than a few hours per week. He lived in his car for a month, but that affected his injured back so much that he was in constant pain.

A JSS case manager helped him obtain temporary and then permanent housing, pay for car repairs, and also helped him to apply for rent assistance and subsidized housing. We also found legal help to support his application for disability benefits.

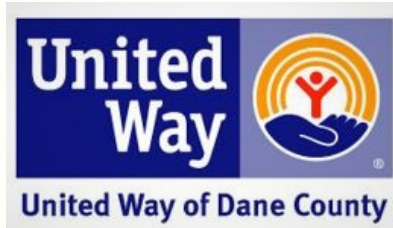
Initially, this client was so hopeless that he presented with suicidal ideation. After a year of working with JSS, he still faces anxiety and uncertainty. However, no longer has suicidal ideation, and seems to be able to handle stress better. He has more hope knowing that JSS and other agencies have his back and will support his well-being when things are tough.

SENIOR PROGRAMMING HIGHLIGHTS



Senior Programs happily resumed late in 2021. After two years off from Levy and lots of Zoom meetings instead of Lechayim Lunchtime Plus gatherings – we are back together again! People found great joy in being together and meeting their friends again at last.

*JSS RECEIVES FUNDING AND SUPPORT
FROM THE FOLLOWING AGENCIES:*



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Catholic Multicultural Center
Centro Hispano
Domestic Abuse Intervention Services
Forward Services Inc.
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Tenant Resource Center
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We are grateful that you recognize how valuable our work is in Dane County.

-JSS Executive Director Kai Yael Gardner Mishlove

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